

The Library Lounge

Research & Learning Support team

University of Strathclyde

The Library Lounge: background

- **Pre-Covid:** Library worked with other Support Services teams to provide practical and emotional support to specific student groups through events held in Library
- **University Wellbeing group June 2020:** concerns raised that with the Library closed, some students not using other channels running during lockdown to access this support
- **Outcome:** RLS member of Wellbeing group suggested informal catch up sessions targeted at specific student cohorts

The 'Library Lounge' was born

The Library Lounge: set up

- RLS staff responsible for administration of Library Lounge sessions
- Sessions 'Library led' but include representatives from Disability & Well-being, Strathclyde Sport, Study Skills, Student Union Advice Hub, Chaplaincy
- Places booked via the Development & Training Gateway (DAT)
- Sessions advertised via training gateway, App event calendar, weekly international student newsletter, Twitter, Facebook and Instagram

The Library Lounge: content

- Each Support team representative given 5 minutes to outline the support, services and resources they provide
- Students use chat function to ask questions
- Sessions are very informal. No slides or presentations
- Follow up email with useful links and feedback survey form

The Library Lounge: development

- First 4 sessions delivered pre-Semester for continuing students and new PGDE students
- 2 sessions delivered at start of term for new students
- Library Lounge brand has been expanded to provide Library sessions for
 - New Business School students
 - International MBA students
 - PGRs
- Library specific sessions: more interactive elements (polls, demos, quizzes)
- Future sessions planned: Library Lounge Exam drop-in Sessions, Library Lounge for mature students, Library Lounge for new students (Semester 2)

The Library Lounge: outcomes

- An additional way for students to gain a familiarity with Library services and in some of the sessions, the wider university support services
- Marketing of the Library Lounge as informal, 'coffee and a catch up' sessions has enabled Support teams to reach students who may not attend more formal sessions, or request individual help
- Has encouraged greater collaboration between the various support teams and more understanding between teams of what each can provide for students



Library Lounge - Support Services for New Students

Provider **Library Services**

Support services across the University continue to provide guidance and support to all students. Come along to our online catch up to find out more.

Duration
1 hour

Course Type
Forum

Booking Status
Waiting List

Is this course right for me?

Target Audience: New Students

We've invited friends from Support Services across the University campus to join us in our virtual Library Lounge.

You'll learn more about what support we can offer you from off campus and each support service will give a short, informal introduction about how they can help.

You'll also have the opportunity to ask questions and you can even send them to us in advance if you would prefer.

Everyone is welcome, just grab your coffee and come and join us for a chat!

Waiting List

You can register on the waiting list for this course.

Waiting List >

Contact

The Library Lounge: impact & feedback

PGDE Students

- *“Thank you so much for this morning and the links, it’s a great help and reassuring. Zoom this morning was very welcoming and friendly 😊”*
- *“I can offer honest feedback to you and your colleagues... all good and all useful information you shared with us but more importantly it was a good indication of how our online learning will be done during the current problem.”*
- *“Great session from @UniStrathLibIT on all the services offered from the Library Lounge and Support Services. Thank you all for your help! Feeling prepared for getting started.”*

The Library Lounge: impact & feedback

MBA Students

- *“Thank you very much. The session was very useful indeed. Presentation and content have fulfilled all required information”*
- *“I was dreading this session as I couldn't see the value that would be gained from it having been at the University as a student previously and now being employed at the University. However, the session was really informative and I picked up some key nuggets of information that I was not aware of. The presentation was very relaxed and informal which helped to make it more enjoyable. Would definitely recommend to anyone who is using the library!”*
- *“Great session. Live demos helped.”*