

New starter: remote induction

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(Evening and Weekend)

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Timeline

- Mid Feb: Job offer
- March 24: first day (remote)
- August 4: first day on campus

Background

- Central Library
- Part-time
- Work with 1-2 other staff during shifts
- Evening and weekend services are remote-only

Benefits

- Able to attend more meetings
- Duties are halved
- More time to answer remote enquiries

Drawbacks

- Limited understanding of how other campus libraries operate
- Lack of visual or aural cues when communicating
- Difficult to build rapport with remote teams

Benefits of working on site

- Able to meet and work with staff outside User Services team
- Gradually improved understanding of library spaces and help desk procedures
- Motivated by face-to-face interaction with students 😊



Summary of remote induction

- Beneficial at beginning
- Mixing in on-site work improves:
 - teamwork
 - understanding of procedures/library spaces
 - customer relations

Thank you!