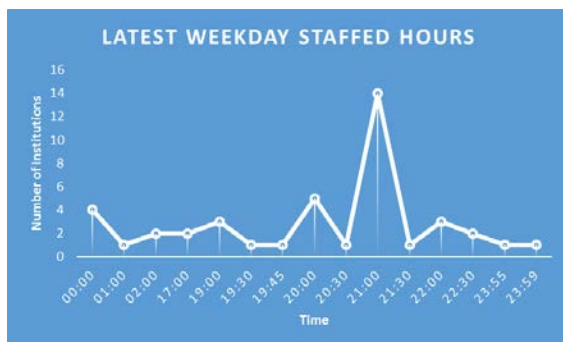


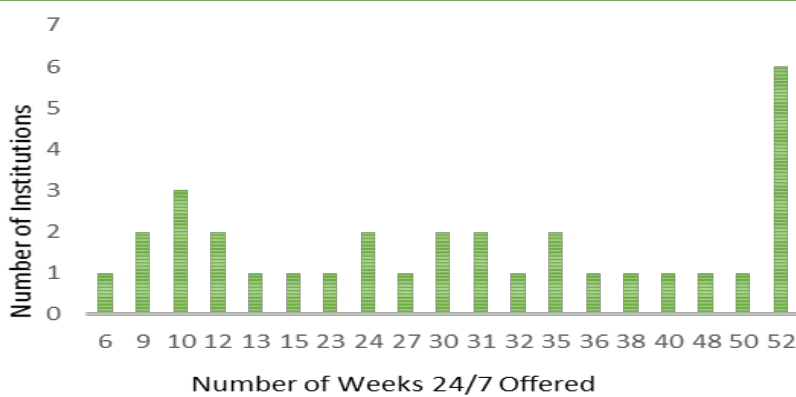
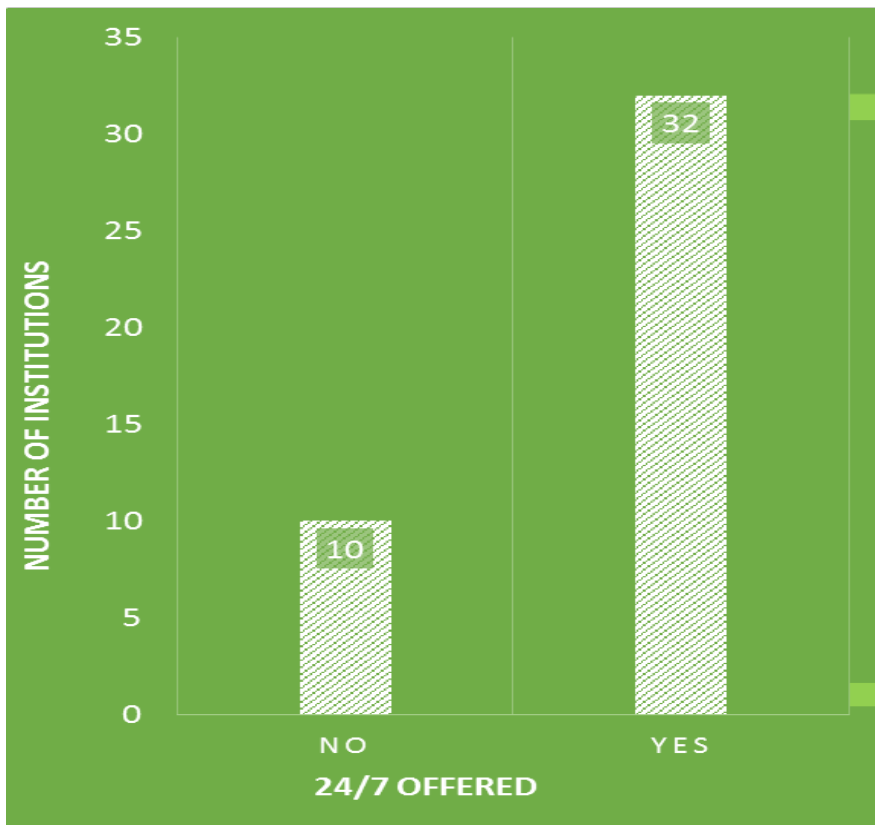
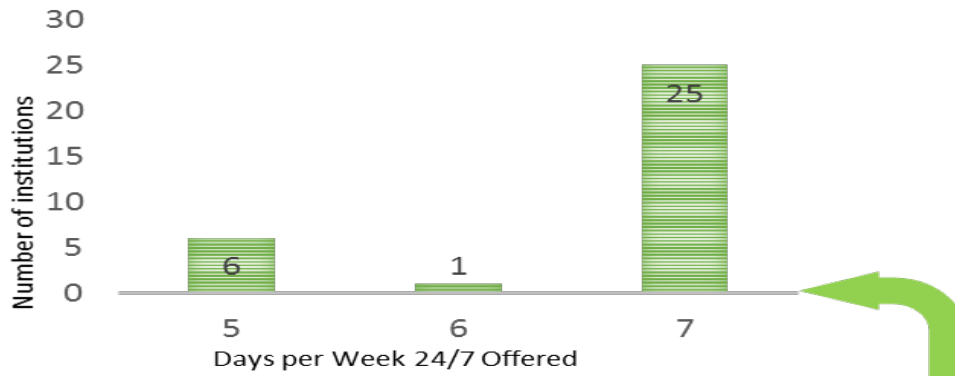
Opening Hours

This data set asks participating institutions to identify the timings under which they offer access to their libraries. The first four data entry fields relate specifically to 24 hour opening, and asked if institutions offer any 24 hour opening, if so, how many days per week, how the library is staffed during that 24 hour opening and for what number of weeks in the year is 24 hour opening offered.

The next three data fields asked institutions for the time after which staff are no longer available to support customers, regardless of their offering 24 hour opening. It asked for this information for weekdays and weekends during term time and for vacation time. Vacation time is considered to be time between the final exam and the start of session, which can be different between each institution and even from year to year for each institution.

The final three data fields ask institutions to indicate whether they open during Easter, Christmas and other closure periods. Graphics have been produced below for the 24 opening data and the latest staffed hours data.





Observations

- 32 of our participating 42 institutions offer 24 opening and of those 32 institutions:
 - 19% offer 24 hour opening all year
 - 69% offer 24 hour opening more than half the year
 - 31% offer 24 hour opening less than half the year
- The data does show a preference among institutions for
 - weekday staffing to end by 9pm
 - weekend staffing to end by 6pm
- The data does not show a preference among institutions for a particular end time for staffing during vacation hours. This may be due to the variations in 'vacation time' across and within institutions.

24 hour opening is a particularly contentious issue, with data supporting the use of libraries outside 'staffed' hours not necessarily convincing other parts of the university that it is a funding priority. Space utilisation data should be used alongside lending transaction data and security data to convey the value of 24 hour opening to other partners.

The data above, evidence that over half of the participating institutions which do offer 24 hour do so for more than half the year, could be used in business cases to introduce/increase 24 hour opening times at other institutions.